8 Update

The scanner can be updated to keep you stay current with the latest development of diagnosis. This section illustrates how to register and update your scan tool.

To update your scanner, please follow the three steps as below:

- Step1: Obtain an FOXWELL ID.
- Step2: Register the product with the product serial number.
- Step3: Update the product by the update application FoxAssist.

For step 1 and 2, you can also go to our site with the link below. Step 1: <u>http://www.foxwelltech.us/support-detail-216.html</u> Step 2: <u>http://www.foxwelltech.us/support-detail-621.html</u>

8.1 Create a Foxwell ID

8.1.1 Register through Website

If you are new to FOXWELL, please register on <u>www.foxwelltech.us</u> and create a FOXWELL ID first. If you have installed the update application FoxAssist, please refer to the registration guide on 8.1.2.

1. To register through website:

To create a Foxwell ID and register your scan tool

a. Visit our site www.foxwelltech.us and then select Support>Register.



Figure 8-1 Sample Register Screen

b. Click **Register** link at the top right of the website or at the lower side of home page.



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Figure 8-2 Sample Register Screen

2. Enter your own email address and click "Send code" to find the verification code in your mailbox. Create a unique password, confirm password and then click "Free registration" to complete. When your ID has been created, you are allowed to view all programs associated with your tool, download updates, edit your profile, submit feedback and join our community to share your ideas and your stories about our products. Note: Please always remember your FOXWELL ID and Password, as it's important for your to manage your product and updates.



Figure 8-3 Sample Registration Form Filling Screen

IMPORTANT

User name is limited to Email address and please always find the Verification Code in your registered email.

3. A Registration success message will appear if you registered successfully.

IMPORTANT

Please always remember your FOXWELL ID and Password as it's important for you to manager your product and updates.

4. The registration page will be bypassed, skipping to the log in page. Just input your FOXWELL ID and Password to sign in.



Figure 8-4 Sample Sign in Screen

When log in successfully, the Member Center will show as below. This platform enables you to review the registered products, register new products, modify personal information or reset the password.

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	Ny Roberts	Member Center				
	1) Replaced Probatic	Des 1200011470-equery . Webarre 1		Participa (Schultzer		
	Ny Decay	Register Data (2015-09-05 (2015))		Own of and Angle 2 Hours Area Strategy		
	11 Update News	Account Overview				
	11 Darpert Talara	Carloser 4		() (percentance +		
	Ny Onken II. Al Colora					
	Nythadia 12 Americal Internation					
	1) Among Deformation 1) Among Participat					
	11 Thirth Car Deal					
	11 Report					

Figure 8-5 Sample Member Center Screen

6. If you forget your password, just click Sign in at the top right of the website, then click Forget password, You are required to input your registered email address, verification code, new password and confirmed password, click Reset password.



Figure 8-6 Sample User ID and/or Password Retrieve Screen

IMPORTANT

Before enter new password or confirm password, please enter the correct Verification Code in your registered email.

7. A Password reset succeeded message will appear if you rest password successfully. Now you are able to log in with your ID and the new password. If you want to change the password, please sign in with your user name and password, then select My Profile/Reset Password.



Figure 8-7 Sample Password Reset Succeeded Screen

8. If you forget your email or Foxwell ID, just click **Sign in** at the top right of the website, then click **Forgot password**, and click **Forget Email or Foxwell ID**. You are required to input your registered serial number.



Figure 8-8 Sample Product Serial Number Required Screen

9. Your Registered email or Foxwell ID will appear under SEARCH RESULT.



Figure 8-9 Sample FOXWELL Search Result Screen

8.1.2 Register with FoxAssist

You are also allowed to register and create a Foxwell ID with the update client FoxAssist.

- To register through website:
 - Visit our site <u>www.foxwelltech.us</u> and go the **Product** page. Find your product model and click it to view the product profile. Or Find the update tool under Tools in the **Support** page. Select **Download** tab to download the PC application file.
 - 2. Unzip the application file. Follow instructions on computer screen to install the application and driver.

icense Agreement	6 FOXW
Please read the following important information before continuing.	M FUXW
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.	
This is a legal agreement between you and Shenzhen Foxwell Technology Co., Ltd. (Foxwell hereafter) governing your use of Foxwell's diagnostic tools and website application (Collectively, the "Service").	-
Please read this Agreement carefully before registering. By using the Service yo agree to abide by all of the terms of this Agreement. If you do not agree to, or cannot comply with this Agreement, please do not use the Service.	u
1.Introduction to the service	-
I accept the agreement	
I do not accept the agreement	

Figure 8-10 Sample FoxAssist Installation Screen

3. Double click the desktop icon



to launch the application.



Figure 8-11 Sample FoxAssist Main Screen

4. Click Register button, a Register window will pop up. Enter your own email address and click "Send code" to find the verification code in your mailbox. Create a unique password, confirm password and then click "Free registration" to complete.



Figure 8-12 Sample Register Screen 5 User's Manual_English_V1.02

5. A Registered account is successful message will appear if you registered successfully.



Figure 8-13 Sample Registration Success Screen

6. Click OK. It skips to the login page automatically. You can input your FOXWELL ID and Password to sign in.



Figure 8-14 Sample Sign in Screen

8.2 Register Your Scanner

To register a scanner , you can either register on <u>www.foxwelltech.us</u> or by the update PC application FoxAssist.

8.2.1 Register Through Website

1. Open <u>www.foxwelltech.us</u> main page and click **Sign in**. Input your FOXWELL ID/registered email and password.



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When log in successfully, the Member Center will show as below. This platform enables you to review the registered products, register new products, modify personal information or reset the password.

oxwell.		Home	Products	Support.	News	Distributor	About	Contact	1209503-0-Bopton - Sign
	Nythadam	Member Center							
	1) Replaced Probats 1) New Replacedore	Des 1200012470 equery . Webser 1 Print seture 1 (2010)2010				A THOMAS INCOME.			
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	Nyclosen	Con Cone ·				Construction (
	11 Al Online								
	Nythelia								
	() Neural Internation								
	12 Rest Passood								
	11 Holly Cardnal								
	11 Speed								

Figure 8-16 Sample Member Center Screen

 To register a product, please click My Products>New Registration. Input correct serial number and click the Submit button to complete product registration. Please repeat the process if you have more products.

Foxwell.		Tiens.	Products	Support	News	Distributor	About	Contact	ich@doweiks/s.	i Squad
* Foxwell.	4) Anion 2) Anional Anion 2) Conference 2) Anion 2) Anio 2) Ani	Robert Registration	Podet	Suggert	Nos.	(birthor	Abod	Context		() Spiner

Figure 8-17 Sample New Product Registration Screen

NOTE

To check the serial number of a device, please boot it up, and select **Setting>About**. The serial number is right on the **About** page. You can also find the serial number on the back of main unit or Warranty Card.

8.2.2 Register With FoxAssist

- To register with FoxAssist:
 - 1. Launch the PC application FoxAssist. Sign in with your Foxwell ID/ registered email and password.



Figure 8-18 Sample Sign in Screen

2. Select Activate and input serial number to complete product registration. If you have multiple scanners to be registered, please enter all serial numbers you wish to activate. Or you can also connect the scanner with your PC via USB cable, choose the Update icon and press the Enter Key on the scanner, then your serial number will be automatically acquired by the FoxAssist and please click Activate to complete.

GFoxAssist V1.01.002				-	×
🗖 Foxwell。	Activate				
🛓 Download	Serial Number	۲	Activate		
🌻 Activate 🕨 🕨	Activated				
	index	Serial Number	Product Type	Expiration Time	
🖻 Complaint	1	10 00057	170Pro	2022-12-13 17:02:24	
宣 Uninstall		Please insert the SD of	sardl		
Setting					
2 User information					

Figure 8-19 Sample New Product Activate Screen

8.3 Update the Scanner

To update scanner, you need the following tools:

- The scan tool
- PC application FoxAssist
- PC or laptop with USB ports
- Internet service

To be able to use update tool, PC or laptop must meet the following minimum requirements:

- Operation System: Windows 7, Windows 8 and Windows 10.
- CPU: Intel PIII or better
- RAM: 64MB or better
- Hard Disk Space: 30MB or better
- Display: 800*600 pixel, 16 byte true color display or better
- Internet Explorer 4.0 or newer

NOTE

Before updating, please make sure your network works correctly. Before updating, please make sure you have already created a Foxwell ID.

To update your scanner:

- 1. Double click the desktop icon **2** to launch the application.
- 2. Connect the scanner with your PC via USB cable.
- 3. Log in with your Foxwell ID and password.



Figure 8-20 Sample Sign in FoxAssist Screen

4. You are lead to **Download** tap after you sign in, please choose the Update icon and press the Enter Key on the scanner, then all updates applicable to your scanner display.

🗖 Foxwell,	Download		SN:	N018065U00216		G/ 3.31GB/7.44GB	45%
	Upgrade				8	English	v
La Download	O Name	Current Version	Updatable Ve	rsions	Size	State	
	HOME		V1.03.001		3.12MB	Ready	
Activate	Common Text Library		V1.00.001		37KB	Ready	
	Ø ABARTH		V1.10.009	Ψ.	6.32KB	Ready	
Complaint	😂 ALFA		V1.10.009	w.	6.16KB	Ready	
	S AUTOVIN		V1.00.004	v	454KB	Ready	
Uninstall	S BMW		V1.30.002	v	17MB	Ready	
	S BMW		V1.10.008	v	17MB	Ready	
Setting	OACIA		V1.30.001	v	6.2KB	Ready	
	OACIA		V1.10.007	v	6.2KB	Ready	
User information	🙁 FIAT		V1.10.009	w	36.9MB	Ready	
	🥝 GM		V1.30.001		42.4MB	Ready	

Figure 8-21 Sample Download Screen

5. Click the check box(es) in front of the software(s) you wish to update and then click the **Upgrade** button on the top of the software(s) to download.

🕻 Foxwell。	Download		SN	N068069000236		G/ 3.31GB/7.44GB	45%
	Upgrade					English	Ŧ
🛓 Download 🛛 🖡	O Name	Current Version	Updatable V	ersions	Size	State	
	HOME		V1.03.001	W	3.12M	IB Ready	
Activate	Common Text Library		V1.00.001	v	37KB	Ready	
	O ABARTH		V1.10.009	v	6.32K	B Ready	
🖻 Complaint	ALFA		V1.10.009	v	6.16K	B Ready	
	AUTOVIN		V1.00.004	v	454KE	B Ready	
Uninstall	S BMW		V1.30.002	v	17MB	Ready	
	S BMW		V1.10.008	v	17MB	Ready	
Setting	O DACIA		V1.30.001	v	6.2KB	Ready	
	O DACIA		V1.10.007	v	6.2KB	Ready	
User information	O FIAT		V1.10.009	W	36.9M	IB Ready	
	◯ GM		V1.30.001	V	42.4M	IB Ready	
	Ocu		111 10 009	w	10.61	D Deade	

Figure 8-22 Sample Upgrade Check Screen

6. When **Upgrade** button is clicked, it begins to download. And you can check the **Current Status.** If the Current Status shows Downloading, please do not close the update application.

🗖 Foxwell。	Download		SN	N06106100123	6 🗎 🔒 33	31GB/7.44GB	45%
	Return						1/
La Download	Name	Current Version	Updatable V	ersions	Size	State	
	Ø HOME		V1.03.001	Ŧ	3.12MB	Decompress	_
Activate	Ocommon Text Library		V1.00.001	Ŧ	37KB	Decompress	_
	🙁 ALFA		V1.10.009	Ŧ	6.16KB	O Dene	
Complaint Complaint	AUTOVIN		V1.00.004	Ŧ	454KB	Decompress	_
	S BMW		V1.30.002	v	17MB	Decompress	_
Uninstall	S BMW		V1.10.008	v	17MB	Download Done	_
Setting							
User information							

Figure 8-23 Sample Updating Screen

7. When all the items are updated, an "All software downloads are successfully installed!" message displays. Please click OK to confirm.

🗖 Foxwell。	Download		SN	N05806900	00236	31GB/7.44GB	-07
	Return						1/
🛓 Download 🔹 🖡	💿 Name	Current Version	Updatable V		Size	State	
	O DACIA		V1 30,001	¥	6.2KB	O Done	
Activate	Download						
2 Complaint		ownloads are success	fully				
🛎 Complaint 菌 Uninstall		ownloads are success installed!	fully				
			fully				



8. Please click **Return** to review all the software status.

🖬 Foxwell。	Download		SN: N0680690002	36 🗎 G.	/ 31GB/7.44GB
	Upgrade			Eng	jish .
Download	O Name	Current Version	Updatable Versions	Size	State
	O BMW	V1.10.008	V1.10.008 ▼	17MB	Ready
Activate	O BUGATTI	V1.10.007	V1.10.007 ▼	6.26KB	Ready
	O CHRYSLER	V1.20.008	V1.20.008 V	25.5MB	Ready
Complaint	O DAEWOO	V1.10.004	V1.10.004 V	1.67MB	Ready
	O DAIHATSU	V1.10.012	V1.10.012 ▼	1.22MB	Ready
Uninstall	O EOBD	V1.10.005	V1:10.005 🖤	652KB	Ready
	О ЕРВ	V1.20.005	V1.20.005 V	1.44MB	Ready
Setting	O FERRARI	V1.10.006	V1:10.005 🖤	1.56MB	Ready
	O FORD	V1.20.007	V1.20.007 🖤	17.1MB	Ready
User information	O FORDEU	V1.20.007	V1.20.007 🖤	6.3KB	Ready
	O HONDA	V1.10.011	V1.10.011 V	13.7MB	Ready

Figure 8-25 Sample Software Management Screen

NOTE

If "Update Failed" dialog comes up, it indicates that the software updates failed. Please check the network connection. If the problem still exists, please contact support@foxwelltech.com or your local dealer for assistance.

 Should you have any questions regarding the product, please click Complaint, fill in all required information and click Submit to send us your issue.

FoxAssist V1.01.002		- ×
🗖 Foxwell。	Complaint	
🛓 Download	* Subject	
Activate	* Scaner Phone Bolect	~
🖻 Complaint 🛛	* Seral Number Piesse Soloci	
🗑 Uninstall	* Version	
Setting	* Car Brand	
LUser information	- VIN	
	* Year	

Figure 8-26 Sample Complaint Screen

10. To uninstall a software or all software, select them on the **Uninstall** tab and click the **Uninstall** button. And the uninstalled items can be found in the **Uninstall** screen.

70xwell。	Uninstall		SN:N068069000236	automatical StoragerSc 49
🛓 Download	Uninstall	Current Version	Size	Status
Activate	O ABARTH	V1.10.009	26.04KB	Ready
	ACURA ALFA	V1.10.011 V1.10.009	26.02KB 26.02KB	Ready
2 Complaint	O ASTONMARTIN	V1.10.009	5.84MB	Ready
🖻 Uninstall 🛛 🛛	AUDI AutoVin	V1.10.007 V1.00.004	49.96KB 1.18MB	Ready
🖨 Setting	O BMW	V1.10.008	115.32MB	Ready
	BRILBMW Bentley	V1.10.008 V1.10.007	24.96KB 25.06KB	Ready
User information	O Bugatti	V1.10.007	26.06KB	Ready

Figure 8-27 Sample Software Uninstallation Screen

11. Please click **Setting** to change the update tool language.

GFoxAssist V1.01.002		- ×
🜈 Foxwell。	Setting	
🛓 Download	Language Setting	Confirm
Activate		
🕿 Complaint		
🔋 Uninstall		
😫 Setting		
User information		

Figure 8-28 Sample FoxAssist Setting Screen

12. Please click User Information to view your personal information. To modify your personal information, just click the Edit and type in the message box and click Confirm. To help us provide better sales, please make sure that the telephone, email and country are correctly entered.

FoxAssist V1.01.002			
70xwell。	User Information		
🛓 Download	Edit		
Activate	First Name	He	
	Middle Name	14.475	
🙎 Complaint	Last Name Company	Xin	
🔋 Uninstall	Telephone	755	
	Fax		
Setting	Address		
	City		
User information	State/Province		
	Country	China	
	Zip Code		

Figure 8-29 Sample User Information Screen